

NIGERIA HIGH COMMISSION

IMMIGRATION SECTION

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PUBLIC NOTICE

This is to notify the general public that the High Commission resumed all Immigration and Consular Services since Tuesday, 13 April, 2021, which were suspended due to the COVID-19 national lockdown. In this regard, the Immigration Section will commence biometrics capturing from 9.00 am – 2.00 pm from Mondays to Fridays.

2. Furthermore, the High Commission wishes to inform that there is currently a backlog of over **18,000 (Eighteen Thousand)** passport applications yet to be processed due to the various COVID-19 national lockdowns. Therefore, the Mission is appealing for patience, understanding and cooperation from all applicants.

3. To ensure a fair, transparent, and efficient process, the Mission has put in place the following arrangements to deal with the backlog:

- i. All visitors to the High Commission must strictly adhere to the general COVID-19 guidelines, especially regarding social-distancing, wearing of mask and washing of hands/use of hand sanitizers.
- ii. All previous appointment dates issued for biometric capturing have been declared invalid and cancelled forthwith.
- iii. New appointment dates and time will be issued progressively to all applicants awaiting biometrics data capturing via email and SMS messages according to the date and time of online payment confirmation. **We are starting with pending applications from December 2019 to date. Once again, we are appealing to applicants to kindly exercise patience while waiting for their appointment notification by email or SMS.**
- iv. Only applicants on appointment **WILL** be attended to on each day. Applicants are therefore enjoined to adhere strictly to their

appointment date and time as received from the Mission. However, any applicant who may be unable to honour his/her appointment date can request a change of date not less than 48 hours before the appointment date. Such application should be forwarded to immigrationattache@nigeriahc.org.uk

- v. All applicants coming for passport biometrics data capturing should bring a self-addressed envelope for the passport to be posted to them after processing
- vi. The Mission will endeavour to attend to 200 (Two Hundred) applications per day.
- vii. **Please note that there is currently no provision for fast track. Therefore, the High Commission is cautioning all applicants against paying any extra amount to anyone to fast track their application.**

4. We thank you all for your understanding and support.

Nigeria High Commission

London

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