



PUBLIC NOTICE

NIS CONDUCTS ROUTINE SYSTEM MAINTENANCE

The Nigeria Immigration Service wishes to inform the general public that it is carrying out routine maintenance on its Passport Digital Platform to enhance system performance and overall user experience.

2. The maintenance window will run from 12:00am on 12 December 2025 to 6:00am on 14 December 2025 (GMT). During this period, users will experience temporary service interruptions, slow response times, or limited access to selected NIS Passport Services.

3. The Service kindly requests the public's patience and understanding as this maintenance is essential to sustaining a reliable, secure, and efficient digital passport ecosystem. Our technical teams are working round-the-clock to ensure full-service restoration within the stated timeframe.

4. For inquiries or assistance during the maintenance window, users may contact the NIS Support Team through the following channels:

- Email: support@immigration.gov.ng
- X (Twitter): @nigimmigration
- Instagram: @nigimmigration
- Facebook: @nigimmigration
- Contact Center Numbers: 09121900655, 09121556359, 09121477092 (24hrs All day)

e-Signed

ACI AS Akinlabi

Service Public Relations Officer

Nigeria Immigration Service Headquarters, Abuja

11th December, 2025